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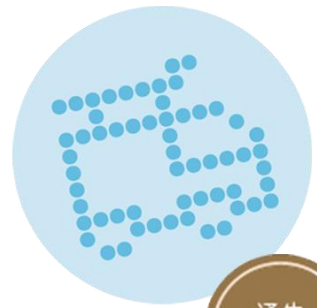
BA/N/21/01/053

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26/1/2021

Security & Transportation



通告
NOTICE

To: All Residents of Bel-Air

Security Measures on Outside Vehicles & Visitors During Festive Period

DETAILS:

The COVID-19 pandemic has upended day-to-day lives across many households in Hong Kong. Although most families would be staying at home during the Chinese New Year, the Service Centre would like to advise residents to remain vigilant on home security, as the number of burglary tends to increase during festive seasons.

While extra staffs have already been deployed to step up our security, we are also aware that there have been an increasing number of home delivery services by outside vehicles especially as the Chinese New Year draws near. Hence, the Service Centre has stepped up the following actions:

1) Registration at the Main Gate :

All delivery vehicles, taxis and visiting vehicles are required to stop at the main gate and our duty staff must be informed of their visiting towers. As for delivery vehicles with more than one order, in order to minimize the queuing time, they are required to submit the list of visiting units at the main gate. The main gate guard will then inform the Tower Concierge the visiting vehicles via walkie-talkie, likewise for taxis, visiting vehicles and visitors who arrive on foot.

2) Registration at the Tower Concierge

All visitors and delivery staff are required to register the units to be visited with our Tower Concierge staff who will confirm with the residents via intercom before allowing access. In particular, as regards delivery, our staffs have been instructed to double check the delivery address of the parcels/goods especially when there is more than one delivery in the same tower.

3) Overstay parking at Podium Level

Except for home removal vehicles, all other vehicles are only allowed to stay for a maximum of fifteen minutes on the Podium level. Since the installation of bollards at the podium level of Phase 4 & 6, the 'overstayed' parking situation has been improving. Service Centre is now extending this arrangement to Phase 1 & 2 and your support and cooperation will be very much appreciated.



Bel-Air on the Peak
ISLAND SOUTH

貝沙灣

張貼至
Post Until

26/2/2021

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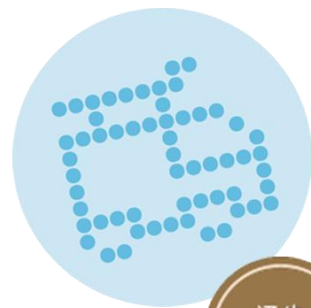
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DETAILS:

With the aid of the newly-installed vehicles registration system at the main gate of Residence Bel-Air, we are able to ensure a more effective mechanism in identifying genuine delivery vehicles and the duration accuracy of the vehicles parked at the podium level. When the new system extends to the car park next month, we will consider feasibility imposing a fine against the drivers who have parked their vehicles longer than the permitted period on the podium level. This will hopefully alleviate the present situation of excessive parking of outside vehicles at the podium level.

4) Special Attention to “Troubled Outside Vehicles”

We have also noticed some delivery van/trucks on the podium level and the delivery staff distributing their goods (mostly grocery or meat) to a group of waiting residents. On many occasions, Service Centre has stopped them and with our new tagging system at the main gate in Residence Bel-Air, such vehicles are no longer allowed to enter our estate.

To conclude, while we believe the above procedures may have caused inconvenience to some residents who will need to spend a bit longer time when driving in and out of the estate, we consider them necessary to safeguard the security and image of Bel-Air. Thus, your cooperation is very much appreciated.



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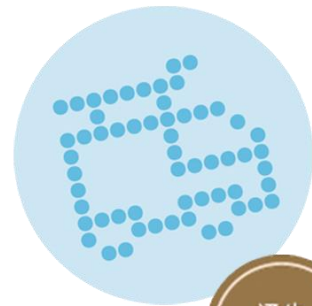
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Security & Transportation



通告
NOTICE

致：貝沙灣各住戶

節慶期間外來車輛及訪客的保安措施

詳情：

新型冠狀病毒顛覆了香港許多家庭的日常生活，儘管大多數家庭於春節期間留在家中，服務中心仍想提醒業戶在家居安全上保持警惕，尤其是在節日期間，盜竊案數字有增加的趨勢。

服務中心已部署額外保安人手以加強保安，但我們亦留意到近日提供送貨服務的外來車輛日趨增加，特別是農曆新年臨近之際。因此，服務中心同時亦採取以下措施：

1. 大閘登記

所有貨車、的士及訪客車輛必須於正門大閘停下，向大閘當值員工通報將會到訪的大樓；若送貨車輛需到訪多於一幢大樓，為減少車輛排隊時間，貨車司機需提供運送單位的清單，以便大閘員工以對講機通知相應的大堂接待員工，的士、訪客車輛和步行而至的訪客亦然。

2. 大堂登記

所有訪客及送貨工人都必須於大堂登記要到訪之單位，並須以對講機與單位住戶確認方可放行；尤其於送貨方面，若運送至同一座多個單位，大堂員工會先仔細核對包裹或貨物的送貨地址，以免出錯。

3. 逾時停泊車輛

除事先申請的搬遷貨車外，所有車輛只可於車路上停留最多 15 分鐘。自從於貝沙灣四期和六期的車路安裝防撞柱後，車路的逾時停泊情況已有所改善；服務中心現將有關措施擴展至一期及二期，非常感謝各住戶的合作和支持。

另外，藉著貝沙灣一至三期大閘新安裝的車牌認證系統，我們可以更有效的系統識別真正的送貨車輛，以及更能掌握於車路逾時停留的車輛的逗留時間。當新系統於下月擴展至停車場時，我們將考慮對在平台車路逾時停泊的司機處以罰款，有望此舉能緩解平台上停泊多部外來車輛的情況。



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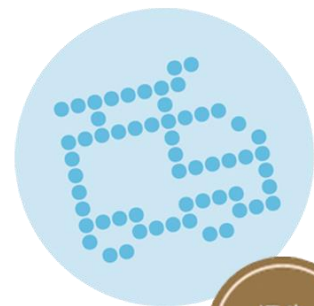
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節慶期間外來車輛及訪客的保安措施

詳情：

4. 外來車輛黑名單

服務中心亦注意到有部分小型客貨車或大型貨車於平台停泊，送貨人員將車上的貨品（主要是雜貨和肉類）分發予一群等待取貨的居民，服務中心已停止有關車輛的行動，並將其標註於大閘的車牌認證系統中，因此，有關車輛不再被允許進入本苑。

總括而言，儘管上述措施可能會為部分居民帶來不便，使得於進出本苑時花費更長時間，但我們認為此等措施對維護貝沙灣的安全和形象必不可少；因此，我們非常感謝各住戶的合作，並協力共建和諧住處。



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